

PO BOX 213, Vashon WA 98070 vashonhealthcare.org

BOARD MEETING MINUTES

Date: March 02, 2022 Time: 19:00 Place: ZOOM Meeting, <u>https://zoom.us/j/94707956113</u> Present: Tom Langland, President Don Wolczko, Secretary Eric Pryne, Position 2 Alan Aman, Position 3 Wendy Noble, Position 4 Eric Jensen, Superintendent Jocelyne Weller, Administrative Director

- 1. Call to order at 19:00
- 2. Approve/Amend March 02 Agenda

Commissioner Aman motioned to approve the agenda and Commissioner Noble seconded the motion:

"I move that we accept the amended agenda."

AGENDA APPROVED 5-0

3. Approve/Correct February 16, 2022, Regular Meeting Minutes

Secretary Wolczko motioned to approve the February 16, 2022, Regular Meeting Minutes, and Commissioner Aman seconded the motion:

"I move that we accept the minutes as published."

MINUTES APPROVED 4-0 ABSTAINED 1

4. Superintendent Report (see attached)

Sea Mar Patient Satisfaction

Superintendent Jensen referred the commissioners to the latest patient satisfaction report for Sea Mar Vashon which was included in the Board materials. Commissioner Noble observed that the patients who are generally satisfied are age 55 and older, which is the bulk of the patients.

She added that overall patient care metrics are very high, while the wait time and logistic metrics, which are low and bringing the average down, are due to the challenges that Sea Mar is experiencing in hiring more MAs.

She recently learned that the MyChart tool used for communications between patients and providers is a centralized site through Sea Mar. Patients are now being told to call Vashon Sea Mar directly if they need a response in less than a week. Co-pays are not currently being taken at the Vashon clinic. She will bring these topics up in her next Clinic Relations committee meeting.

Commissioner Aman asked if this patient satisfaction report could be publicized online, and whether or not Sea Mar is working on a plan to improve on some of the performance gaps. Commissioner Pryne commented that the clinic's six-month patient satisfaction results were publicized in the Beachcomber and noted that this new report could be posted on the new website. Superintendent Jensen noted that the discussion about improvement plans could be done with Sea Mar at their quarterly meeting with the board.

Task Force Meeting with Sea Mar

Commissioner Aman noted that Letters of Support will be needed from the district, significant parties including county executives, elected officials, Vashon Island physicians, and Sea Mar for the Congressionally Mandated Spending Request application. President Langland added that Dr. Gary Koch is rallying some of the practitioners, including past doctors, to put together an endorsement letter listing the inefficiencies at the current clinic for providing primary care. Superintendent Jensen is working with Bill Hamilton on a resolution for approval at the next Board meeting.

- 5. Unfinished Business
- 6. Committee Reports, additional information on the Superintendent Report attached
 - a. Finance Committee- Secretary Wolczko, Commissioner Aman, Superintendent Jensen, Administrator Weller

Commissioner Wolczko reported that the loan balance with King County is now -\$752,631.81.

i. Voucher Approval

Warrants issued on March 02 were to Lake Kennedy McCulloch for \$151, Sea Mar for \$125,000, Sunrise Ridge for \$7,524.40, and Wendy Aman for \$105.34.

ii. Payroll Approval

Payroll disbursement was \$4,181.16 for the February 16-28 payroll period.

Secretary Wolczko motioned to approve the warrants and the payroll expenditure and Commissioner Pryne seconded the motion:

"I move that we approve these expenditures."

WARRANTS AND PAYROLL APPROVED 5-0

b. Clinic Relations Committee- Commissioner Noble and President Langland

Commissioner Noble will confirm with Kerry Barnes whether or not the clinic submitted a grant request to Granny's Attic at their next meeting.

- c. Outreach Committee- Commissioner Pryne and Commissioner Noble
- d. Strategic Planning Task Force report
- 7. Public Input, up to 15 minutes collectively

There was no public input.

- 8. New Business
- 9. Adjournment

Before adjournment, Commissioner Aman asked the board to think about the following future agenda topics: future board development and education, the possibility of creating a structure where there is a follow-up on previous board or committee items, and a follow-up on annual goals on a semi-annual basis or yearly basis. He suggested that the district should publicize its meetings more due to the low public attendance, especially for the upcoming capital planning process.

Commissioner Pryne noted that the lack of public attendance is an issue for all of the special purpose districts on the island. He added that when there are topics to discuss other than regular business agenda matters the public attendance increases.

Commissioner Pryne motioned adjournment and Commissioner Aman seconded the motion:

"I move we adjourn."

ADJOURNMENT APPROVED 5-0

Adjourned at 20:21

The next Regular Board Meeting will be Wednesday, March 02, 2022, at 19:00 on ZOOM, <u>https://zoom.us/j/94707956113</u>